

THOMAS POOLS
Attn: Brian & Carmel Farrall
P O Box 1053,
CAPALABA DC QLD 4157

12th October 2005

Dear Brian and Carmel,

Re: Construction of Pool at 255 Boston Rd, Belmont

Makarla and I wish to thank both of you and your team at **Thomas Pools** for the wonderful job you and your contractors did in the construction of our pool.

We had heard many a horror stories from friends, family and colleagues regarding having a pool built (by other builders) so it was with some trepidation that we finally decided to proceed. How wrong can so many people be!!

Our experience with **Thomas Pools** was excellent from the time we first saw **Sales Consultant Dave Parsons**, to the final handover with Brian personally. Your tradesmen and contractors not only did excellent work, but turned up on time, every time and also assisted us with the planning of our landscaping surrounding the pool. In this regard we'd like to make a special thank you to Steve and Doug of **S.S The Coping Specialist** for their excellent work and additional assistance they provided us (and still provide us). We'd also like to thank Dave for his invaluable design assistance which has made our pool the feature that we hoped it could be. Your recommendations of "finishing" the pool with your **Chelmsstone** and **Q-Quartz** products were spot on and both look fantastic.

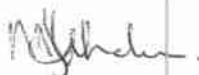
On a more personal note, we'd also like to thank both **Brian and Carmel** for all of their assistance throughout the building process and even after handover. We really couldn't be happier with the pool and with **Thomas Pools** in general. We will be recommending (and already have!) you and your business to family, friends and clients alike.

Thanks very much to all concerned we look forward to sharing a drink with you all around the pool over summer.

Kind regards,



Carl Wheeler



Makarla Wheeler